

Sporting Heights Booking Form

Please print out this page, complete all sections and Email or Post with your payment to:

Rob Grinnall, Clay Farm, Clows Top, Kidderminster, Worcs, DY14 9NN

Email: - rob@clayfarmpartnership.com

Cheques are payable to: Clay Farm Partnership

Name of Party:		
Home Address:		
E-mail:		
Home Number:		Work Number:
Number of adults:		Number of children:
Number of Infants	Number of Dogs	
Date from:	Date to:	Number of Nights:
Please note if you have stayed with us before: Yes / No		
Booking Total:	Booking Deposit: (20% of Total)	Booking Balance:
	Deposit Due Date:	Balance Due Date:

Please sign the following to confirm your booking:

I would like to book Sporting Heights for the dates indicated and I am over 18 years of age. I agree to leave the property in a clean and tidy state and to inform the owners of any problems or complaints before leaving so that we can attempt to rectify them. I confirm I have read the Terms and Conditions and agree to abide by them.

Name:	Signature:	Date:
-------	------------	-------

Please make the initial payment to:

Clay Farm Partnership Bank of Scotland, Sort Code: 12-24-81 Account Number: 06777132 or Post to: Rob Grinnall, Clay Farm, Clows Top, Kidderminster, Worcestershire, DY14 9NN
--

Terms & Conditions

Period of Let - The Let will commence at 3pm on day of arrival and will terminate at 10am on day of departure. The property is let for holiday purposes only.

Booking and Payment - A booking is accepted following completion of the booking form and confirmation of availability. Unless otherwise agreed, a deposit of 20% is payable when a booking is made. The balance of the hire charge shall be payable 8 weeks before the commencement of the letting period.

If the balance is not received by this date, the Owners / Sporting Heights will be entitled to re-let the property and the deposit will be forfeited. For bookings made less than 8 weeks in advance, full payment is required at the time of booking. Once the booking is confirmed by the Owners / Sporting Heights, the Client is responsible for the full hire charge. Acceptable methods of payment are: Bank Transfer, Cash, GBP Cheques.

Cancellations - Should the Client wish to make a cancellation, the Owners / Sporting Heights will seek to re-let the property for the hire period. If successful in doing so, a full refund will be issued. If not, the deposit will be forfeited by the Client

If the cancellation occurs less than 4 weeks prior to hire and the Owners / Sporting Heights are unable to re-let for the period, then the entire hire charge will be forfeited by the client. Clients are strongly advised to take out a Holiday Cancellation Insurance Policy.

Availability - If the property cannot be made available for the period booked due to events beyond the Owners' control and the Owners are forced to cancel the booking, the hire charge will be refunded in full and the Client will have no further claim against the Owners / Sporting Heights.

The number of persons occupying the property should not exceed 25. Sub-letting is strictly prohibited.

Dogs - Please see our notes on Dogs staying at Sporting Heights. Dogs are not allowed onto the furnishings or into the bedrooms. Whilst we welcome dogs it should be noted we are a farm with sheep and cattle, so they must be kept on a lead and under control at all times.

Complaints and Problems - Above all we want you to have a wonderful time at Sporting Heights. Should there be any problem or cause for complaint during or after the letting period, please contact the Owners and we will endeavour to rectify the problem.

We undertake to repair or replace any faulty equipment with all due diligence. However, no claims will be entertained in respect of equipment which remains faulty beyond our control.

Breakages or Damage - For the benefit of the next guests staying in the property, please advise us of any breakage or damage that occurs during your stay.

Accidents do happen and we do not charge for minor breakages or damage which occur as a result of normal use, but we reserve the right to charge reasonable payment for breakages or damage which occur as a result of reckless or deliberate misuse. Any missing items must be paid for in full.

Care of the Property - It is the Client's responsibility to take reasonable and proper care of the property, its furniture, pictures, fittings and effects in and around the property and leave them in the same clean and tidy condition and state of repair as they found them. In exceptional circumstances, additional cleaning charges will be imposed depending on the state of the property at the end of the letting period.

Right of Entry - The Owners reserve the right of entry to the property at all reasonable times for the purposes of inspection or to carry out essential repairs, cleaning and maintenance.

No Smoking Policy - Sporting heights is non-smoking. Smoking is not allowed under any circumstances. If evidence of smoking is found a charge of £100 will be made to cover cleaning and refurbishment costs

Termination of Stay - The Owners reserve the right to terminate your stay if you or members of your party are believed to be causing a nuisance or are not treating the property with due respect. You are expected to maintain reasonable behaviour whilst staying at Sporting Heights.

Liability - The Owners / Sporting Heights shall have no liability for any death, personal injury, damage or loss of personal property unless this results from our own negligence. The use of the accommodation and its associated facilities are entirely at the users risk. The Owners shall not be liable to you or any other member of your party for any loss or damage to you or your property however caused.

Children - The grounds contain large deep pools which are unfenced, children must therefore be supervised at all times when visiting these areas. These areas are some way from the cottages and there is a large garden for them to play in.

Amenities - Every effort has been made to ensure that all advertised amenities are available, but no liability can be accepted for any omissions.

Contract of Hire - This Contract of Hire is between the Client, Sporting Heights and the Owners of the property. Please note that by signing the booking form and/or making an email or telephone booking with the deposit/hire charge paid, you have accepted these terms and conditions. You must ensure that ALL members of your party understand and comply with these terms and conditions. A legally binding contract has been entered into. The Owners / Sporting Heights reserve the right to demand the immediate departure of any guests who fail to comply with these Terms & Conditions and for conduct deemed to be detrimental to the property.